



RETURN AUTHORIZATION POLICY

All returns must be authorized and identified with a STORMTECH RETURN AUTHORIZATION NUMBER (RA#) PRIOR TO SHIPPING. Please review our Terms & Conditions below.

**FOR ALL RETURNS, REPAIRS OR WARRANTY RELATED ISSUES
PLEASE EMAIL OUR RETURNS COORDINATORS:
returns@stormtech.ca**

When requesting an RA#, please include the following Information:

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| 1. The Stormtech Invoice number, the Stormtech Order Number, or customer PO number |
| 2. All style(s), size(s) and colour(s) |
| 3. The reason for the return |
| 4. The contact name and email address of person requesting the RA# |

Please note the following re Shipment of RA Products:

If there has been an error made on behalf of Stormtech, we will issue a call tag on our account. Please ensure that the correct address, contact name and telephone number are noted for the pick-up location if different from the account details.

The RA# must be clearly marked on the outside of the package or it will be refused and shipped back at the customer's expense.

TERMS:

1. RA# is valid for 30 business days from the date of issue
2. Returns may be requested up to 30 days after date of invoice
3. Merchandise returned after 30 days past the invoice date may be charged a restocking fee. Stormtech reserves the right to charge a restocking fee for cancelled orders
4. Returns are subject to inspection and restocking charges will apply for retagging, bagging and/or cleaning
5. If in our opinion, any garment(s) that are not considered as new (re-sellable) will be returned at the customer's expense
6. Discounted samples, clear-out, promotional, embroidered or decorated items are not returnable for credit
7. Stormtech's liability is limited to its original purchase price of the product

IT IS THE RESPONSIBILITY OF THE CONSIGNEE TO INSPECT PRODUCT FOR DEFECTS AS WELL AS ACCURACY OF STYLE, SIZE, COLOUR AND QUANTITY PRIOR TO ATTRIBUTION. NO RETURN OR EXCHANGE WILL BE ACCEPTED FOR ATTRIBUTED MERCHANDISE